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|  | <b>QUALITY SYSTEM MANUAL</b> | Rev 02<br>dated 15.01.2025 |
| <b>All 5.2<br/>QUALITY POLICY</b>  |                              |                            |

Andion Italy is committed to leading the transition to a sustainable energy future through the design, construction and operation of plants for the production of **biomethane from anaerobic digestion of biomass** and for the treatment of industrial wastewater.

Quality for Andion Italy is not just a regulatory requirement, but a **strategic value** that guides every business process, with the goal of generating concrete benefits for customers, stakeholders and the environment. The company adopts a systemic approach based on the **UNI EN ISO 9001:2015** standard, in synergy with **ESG (Environmental, Social & Governance)** principles and a commitment to actively combat **climate change**

#### Our commitments

Management promotes and supports a Quality Management System based on:

- **Customer/investor orientation**, actively listening to needs and constantly improving satisfaction;
- **Continuous technical and managerial innovation**, to offer cutting-edge, efficient and safe solutions;
- **Environmental and economic sustainability**, ensuring facilities that minimize environmental impact throughout the life cycle;
- **Risk and opportunity analysis**, to make informed and resilient decisions in the context of energy transition;
- **Social responsibility**, promoting the empowerment of people, equity and a positive business climate;
- **Strategic partnerships**, involving suppliers and collaborators in sharing quality and sustainability goals;
- **Regulatory compliance**, ensuring compliance with laws, regulations and international standards, with constant updates;
- **Ethical and transparent leadership**, integrating ESG principles into decision-making processes;
- **Mitigation and adaptation to climate change**, including through innovative, circular and low-impact technology choices.

#### Tangible Actions

To operationalize these principles, Andion Italy:

- promotes the **active participation** of all staff in continuous improvement;
- enhances skills through **targeted training and professional development**;
- regularly monitors **customer satisfaction and performance results**;
- invests in research and development for a **circular and resilient energy supply chain**;
- defines and implements concrete **Improvement Plans**, with measurable goals, dedicated resources and periodic reviews;
- integrates quality with other management systems, with a view to **integrated policy (quality, environment, health and safety)**.

#### Diffusion and accountability

Management is committed to ensuring that this Quality Policy is:

1. **Disseminated** to all levels of the organization and stakeholders;
2. **Applied** consistently with the company's mission and values;
3. **Sustained** with leadership, adequate resources and monitoring tools;
4. **Verified and updated** periodically, to ensure effectiveness and relevance;
5. **Publicly accessible**, as a tool for transparency and promotion of the culture of quality and sustainability.

| 02   | 15.01.2025 | Third edition |                                       |
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| Rev. | Date       | Description   | Drafted, Verified and Approved by DIR |